

## Notice of Product Discontinuation - R2 Product Line

Dear Valued Distributor,

We are writing to formally advise that Cleenergy Australia will be discontinuing the R2 product line effective 3<sup>rd</sup> March 2026.

The R2 range was introduced as a trial entry into a new product segment. Over the course of this trial, we have evaluated the opportunity, observed market behaviour, and reviewed customer and partner feedback. Based on this assessment, we have made the decision to withdraw the product and refocus our efforts on our core and proven product offerings.

From a warranty perspective, all warranties are valid and flow the same process as other Cleenergy products. Should you receive any warranty-related enquiries for R2 products, Cleenergy will support a swap to the equivalent PVezRack product, in line with our commitment to continuity and customer support.

To ensure ongoing access to information, all R2 documentation, including datasheets, installation guides, and warranty documents, will remain available on our website under: Support → Discontinued Products. <https://www.cleenergy.com.au/discontinued-products/>

We appreciate your support during this trial and thank you for your continued partnership with Cleenergy. Should you have any questions or require clarification, please contact your Cleenergy account manager.

Kind regards,

Haydn Fletcher  
General Manager  
Cleenergy Australia